

Rapid dialogue prototyping
Practical Session
Satisfaction Questionnaire

1 On the scale from 1 to 5, how would you characterize your satisfaction?

Very happy

1	2	3	4	5
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 Very unhappy don't know

2 Would you say that the system is rather:

easy to use _____ 1
hard to use _____ 2 don't know
neither first nor second _____ 3

3

comparable to a human _____ 1
comparable to a machine _____ 2 don't know
neither first nor second _____ 3

4 How did you feel during interaction with the system ?

tense _____ 1
relaxed _____ 2 don't know
neither first nor second _____ 3

5 Would you say the messages of the system were...

rather easy to understand _____ 1
rather hard to understand _____ 2 don't know
neither first nor second _____ 3

6 Did you find the global duration of your interaction:

too long _____ 1
too short _____ 2 don't know
well adapted _____ 3

7 Did you find the order of the questions natural?

Yes _____ 1
No _____ 2 don't know

8 Did the system indicate you what it understood?

Yes _____ 1
No _____ 2 don't know

9 How was it for you ?

helped _____ 1
embarrassed _____ 2 don't know
neither first nor second _____ 3

10 During the interaction, whom was the initiative to?

rather to you _____ 1
rather to the system _____ 2 don't know
both _____ 3

12 What did you hate in the system?

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13 What did you like in the system?

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